

## ON-LINE BANKING SECURITY ENHANCEMENTS

ACTION REQUIRED BEFORE **MONDAY, APRIL 9, 2018**

All customers using Retail Online or Business Online banking must ensure that Transport Layer Security (TLS) 1.2 is allowed on their electronic device prior to April 9, 2018. If action has not been taken it will result in a disruption of service.

### TLS Preparations

1. To prepare for the change you will need to ensure that all users accessing Online Banking are using operating systems and browsers that support TLS 1.2. Below is a basic TLS 1.2 compatibility chart. Please contact your specific vendor(s) for full details.

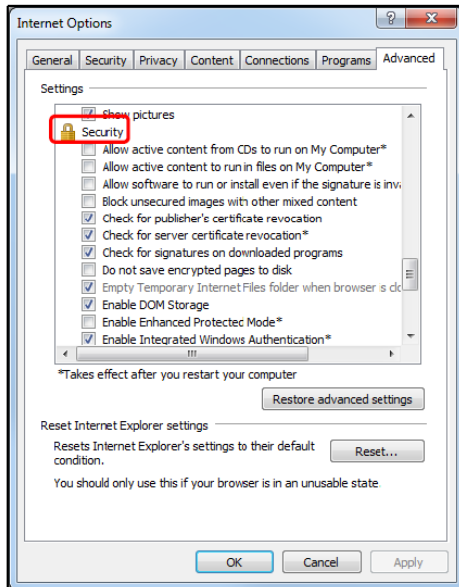
Browsers and Operating Systems	TLS 1.2 Compatibility Notes
Microsoft Edge	Compatible by default
Microsoft IE Desktop and mobile version 11	Compatible by default
Microsoft IE Desktop versions 9 and 10	Capable when run in Windows 7 or newer, but not enabled by default
Firefox 27 and higher	Compatible by default
Google Chrome 38 and higher	Compatible by default

Oracle Java version 1.7 and higher	Compatible by default
Mobile Safari versions 5 and higher	Compatible by default
Microsoft Windows Server 2008 R2 and higher	Compatible by default
Microsoft Windows Server 2008 and below	Not compatible with TLS 1.2
Microsoft Windows 7, 8.0, 8.1 and 10	Compatible by default
Microsoft XP/Vista and below	Not compatible with TLS 1.2

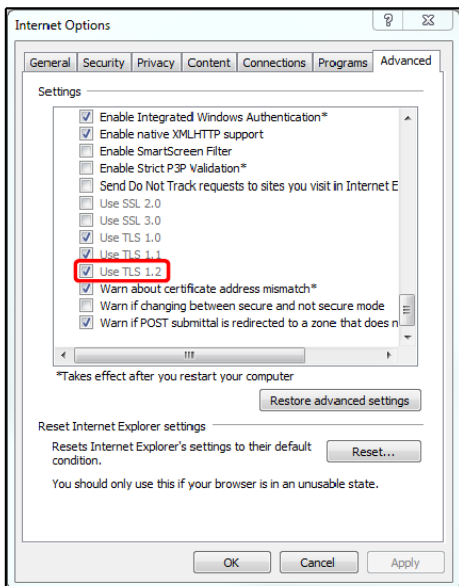
2. Enable TLS 1.2 using the instructions below.

### How to Enable Transport Layer Security (TLS) 1.2

1. From your internet browser, select **Tools**, then **Internet Options**.
2. Click the **Advanced Tab**, and scroll down to Security section.



3. Ensure TLS 1.2 is checked, if not check **TLS 1.2** and select, **Apply**, **OK**.



If you have questions, please contact us at 1-800-840-2144.